

Badshot Lea Tennis Club

Appeal Procedure

Badshot Lea Tennis Club (the Club) complaints and appeal process follows the key recommendations of the LTA. It enables individuals to have opportunities to give feedback or query the venue's action and decisions.

If someone chooses to raise a complaint or appeal the Club's decision then:

- The individual must lodge the complaint or appeal made in writing/email within 14 days after being notified of the Club's decision
- The individual may provide comments, feedback or new evidence
- The Club's Committee will review the appeal
- The Club's Committee notify the individual of the decision made in writing/email within 21 days

5 July 2018